phenom

How Phenom AI Scheduling Is Saving One Major Software Company 24,000 Hours

COMPANY INFORMATION

INDUSTRY
Technology

ATS
SAP SuccessFactors

PHENOM PRODUCT HIGHLIGHT
AI Scheduling

THEIR STORY

To expedite and streamline the interview process for candidates, recruiters, and hiring managers across different regions — without sacrificing quality or personalization — this multinational software company uses **Phenom AI Scheduling** to handle 100% of interview requests.

Recruiters and hiring managers initiate requests which are then managed by regional TA coordinators. Once triggered, Phenom's automated scheduling assistant lets candidates self-select their ideal time based on real-time team availability. It also supports interview rescheduling, negotiations, and follow-ups, helping the company save time and effort throughout the entire scheduling process.

At the management level, leaders can see invaluable data that corresponds directly to time to fill. Being able to assess the time between an interview request and a hire allows the team to identify and remove bottlenecks for faster hiring and onboarding.

In less than 1 year, this software company *automated 90% of total interviews, saving 24,000 hours and increasing interviewing efficiency by 75%.*

In less than a year, this software company automated 90% of total interviews, saving 24,000 hours and increasing interviewing efficiency by 75%.

[Read the full story] | [Book a demo]

Results in < 1 year

90%
Interviews automated

47K+
Interviews scheduled

↓83%
Decrease in time to schedule
(from 40 min to 7 min)

24K
Hours saved

↑75%
Increased efficiency